12-12020-mg Doc 8315-17 Filed 03/16/15 Entered 03/16/15 16:35:27 Exhibit N to Declaration Pg 1 of 4

Exhibit N

#### Filed 03/16/15 Entered 03/16/15 16:35:27 12-12020-mg Doc 8315-17

CUSTOMER INFORMATION

to DeclarationRESPg 2 of 4 8391 N 550 W

BRYANT

William J Futrell

IN 47326

**GMAC** Mortgage

Visit us at www.gmacmortgage.com for account information or to apply on-line.

Account Number: Home Phone #:

6646 (260)997-6976

WILLIAM J FUTRELL 8391 N 550 W BRYANT IN 47326-9090



**Customer Care Inquiries:** Home Financing Needs:

1-800-766-4622 1-866-690-8322

Account Inform	ation
Account Number	5646
Statement Date	April 18, 2012
Maturity Date	March 01, 2031
Interest Rate	8.50000
Interest Paid Year-to-Date	\$0.00
Taxes Paid Year-to-Date	\$126.23
Escrow Balance	\$650.77-
Principal Balance(PB)*	\$75,326.06

Details of Amount	
Principal and Interest	\$656.86
Subsidy/Buydown	\$0.00
Escrow	\$55.37
Amount Past Due	\$7,115.60
Outstanding Late Charges	\$361.24
Other	\$283.00
Total Amount Due	\$8,472.07
Account Due Date	July 01, 2011

For questions on the servicing of your account, call 1-800-766-4622.

Account Activity Since Last Statement									
Description	Pmt Date	Tran. Date	Tran. Total	Principal	Interest	Escrow	Add'l Products	Late Charge	Other
County Tax Paid PROP INSPECTION FEE	06/01/11 06/01/11		\$126.23 \$13.00			\$126.23			\$13.00

\*This is your Principal Balance only, not the amount required to pay the loan in full. For payoff figures and mailing instructions, call the Customer Care number above or you may obtain necessary payoff figures through our automated system (24 hours a day, 7 days a week).

## **Important News**

Your special Repayment Plan request has been honored. Your next installment due is 05/01/12

As a reminder, there are no grace days on repayment plans. Any questions you have regarding this statement or your account may be directed to the number above.

See Reverse Side For Important Information And State Specific Disclosures

#### **Mail This Portion With Your Payment** Repayment Plan Amount With **Total Amount** Repayment Past Due Amount **GMAC** Account Number Late Fee Plan Due Date Payment Amount Late Fee Due \$529.75 Mortgage WILLIAM J FUTRELL Please assist GMAC Mortgage in applying your payment Sign here to enroll in monthly ACH. (See back for details.) Full Payment(s) **ADDITIONAL** Principal \$ XXX 5 XXX **ADDITIONAL** Escrow

GMAC MORTGAGE PO BOX 9001719 LOUISVILLE KY 40290-1719

հորդ ին հվականում կանվականը այլ այլ այլ այլ և ին կայանակա

Other Fees (please specify) \_\$ XXX

Total Amount Enclosed

\$ XXX

Late Charge

If you are considering refinancing or purchator Declarationly capges of 222 or visit www.gmacmortgage.com for fast, convenient service.

To Apply Online www.gmacmortgage.com To Apply by Phone 1-866-690-8322

## **Convenient Payment Options**

#### **Automatic Payment Plan**

By signing the box on the front of the statement, GMAC Mortgage is authorized to withdraw your scheduled payment on your due date from your bank account. Please understand that you must continue to remit monthly payments by check until written confirmation is received.

Online Payment Services — Pay your mortgage bills and view your mortgage account statement online! To get started simply register for Account Access at www.gmacmortgage.com, log-in, and follow the enrollment instructions.

**Mail or Express Mail** — When making your mortgage payment, please detach the coupon portion and mail with your check or money order. Do not send cash. Do not send post dated checks. If paying more than the amount due, be sure to indicate on the coupon how to apply the excess money. Please write your account number on your check or money order.

If you use a third party bill payer service or if you do not have your mortgage payment coupon send to:

GMAC Mortgage, Attn: Payment Processing PO Box 79135, Phoenix, AZ 85062-9135

For Express Mail Only send to:

GMAC Mortgage, 6716 Grade Lane, Building 9, Suite 910, Louisville, KY 40213-1407

Pay by Phone — For information and the fee to use this quick and convenient service call 1-800-766-4622. Please have your bank routing number and bank account number available when you call.

## Account Information or Questions — 1-800-766-4622 or www.gmacmortgage.com

Our automated telephone service will help you get fast and confidential answers to questions. Be sure to have your account number and social security number available for identification. You can call 24 hours a day, 7 days a week. Representatives are available from 6:00 a.m.-10:00 p.m. CT Monday-Friday, and 8:00 a.m.-2:00 p.m. CT Saturday.

Special Number for the Hearing Impaired: 1-866-684-8439

Inquiries — General inquiries/correspondence should be mailed separately from your account payments.

**Supplemental Tax Bills**— If you receive a supplemental or interim bill from the tax collector and would like the bill paid from escrow, promptly forward the bill to the address listed below prior to the delinquency date.

General Inquiries GMAC Mortgage Attn: Customer Care P.O. Box 780 Waterloo, IA 50704-0780 Insurance Policies/Bills GMAC Mortgage P.O. Box 4025 Coraopolis, PA 15108-6942 1-800-256-9962 Tax Bills GMAC Mortgage Attn: Tax Dept. P.O. Box 961219 FT. Worth, TX 76161-0219 Tax Bills in PA or MA GMAC Mortgage Attn: Tax Dept. P.O. Box 961241 Ft. Worth, TX 76161-0241

Qualified Written Request — Under the Real Estate Settlement Procedures Act, a qualified written request is a written correspondence, other than notice on your payment coupon or other payment medium supplied by us, regarding the servicing of your loan which includes your name, account number, and your reasons for the request. Any qualified written request you wish to submit must be sent to: GMAC Mortgage, Attn: Customer Care, PO Box 1330, Waterloo, IA 50704-1330.

## **Important Information**

**Electronic Debit** — When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic funds transfer, funds may be withdrawn from your account as soon as the same day your payment is received, and you will not receive your check back from your financial institution.

Important Notice — GMAC Mortgage may assess a return check fee consistent with the laws of your state and your mortgage contract on all checks returned unpaid by your financial institution. Additionally, GMAC Mortgage may be attempting to collect a debt and any information obtained will be used for that purpose. GMAC Mortgage may charge a fee for processing payoff requests.

**Important Credit Reporting Notification** — We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

**Partial Payments** — Partial payment funds, if not specified, will be posted to outstanding fees, escrow shortages or as a principal reduction in accordance with the terms of your Note.

**Optional Product Information**— Failure to pay a monthly charge for an Optional Product billed under "Add'l Products" will not cause your mortgage account to be in default. Please call 1-800-766-4622 if you have any questions or to cancel your Optional Product enrollment.

**FDIC** - Contact the FDIC at 1-877.ASK.FDIC (1.877.275.3342) or http://www.fdic.gov/consumers/loans/prevention/index.html for information about options that may help you avoid foreclosure, brochures to educate you about foreclosure rescue scams, and telephone and internet referrals to legitimate mortgage counselors.

**New York Property Owners** — As your mortgage servicer, we are registered with the New York Banking Superintendent. You may file complaints about us with the New York State Banking Department. You may also obtain additional information from the New York State Banking Department by calling the Department's Consumer Help Unit at 1-877-BANK-NYS or by visiting the Department's website at www.banking.state.ny.us.



#### STATE LICENSING DISCLOSURES

NMLS Unique Identifier # 1045; Alaska Mortgage Broker/Lender Licensee #AK1045; Arizona Mortgage Banker License # BK-0908590; Licensed by the Department of Corporations under the California Residential Mortgage Lending Act; Colorado Responsible Party: Tom West. To check the license status of your mortgage broker, visit http://www.dora.state.co.us/real-estate/index.htm; Georgia Residential Mortgage Licensee # 5845; Illinois Residential Mortgage Licensee # MB.6760182 by the Illinois Department of Financial and Professional Regulation—Division of Banking, 122 South Michigan Avenue, Suite 1900, Chicago, Illinois 60603, (312) 793-3000; Massachusetts Mortgage Lender and Broker License # MC1045; Minnesota: This is not an offer to enter into an agreement. Any such offer may only be made in accordance with the requirements of Minn. Stat. Section 47.206 (3) and (4); Mississippi Licensed Mortgage Company; Montana Mortgage Lender Licensee # 1045; Licensed by the Nevada Division of Mortgage Lending to make loans secured by liens on real property, License # 610; GMAC Mortgage, LLC, 10775 Double R Blvd, Suite 123, Reno, NV 89521, (775) 833-4622; Licensed by the New Hampshire Banking Department; Licensed by the N.J. Department of Banking and Insurance; Licensed Mortgage Banker—NYS Banking Department; Ohio Mortgage Loan Act Certificate of Registration # SM.501453-000; Ohio Mortgage Broker Act Mortgage Banker Exemption # MBMB.850031.000; Oregon Mortgage Lending License # ML-160; Licensed by the Pennsylvania Department of Banking; Rhode Island Licensed Lender and Licensed Loan Broker; Licensed by the Virginia State Corporation Commission License # MC-4473; Washington Consumer Loan Company License # CL-1045. GMAC Mortgage, LLC (licensed in some states as GMAC Mortgage, LLC d/b/a ditech). 1100 Virginia Drive, Fort Washington, PA 19034 (215-734-5000). Equal Housing Lender.

# IMPORTANT INFORMATION

Schedule of Standard Servicing Fees

Fee Name	Fee Description	<b>Estimated Fee Amount</b>	
Subordination	Processing/underwriting fee to review new loan details and our existing second lien loan to consider permitting the new loan to have priority, or first lien position, over our existing second lien loan.	No Charge	
Payoff Statement	Up to five statements may be requested within a 365 day period at no charge. Additional statement requests received within that same timeframe will be charged a fee of \$20.	No Charge	
Non Sufficient Funds (NSF) Fee	Fee charged for a check that was applied to the borrower's account but returned unpaid by the borrower's depository institution (bank, savings bank, etc).	\$10.00 - \$30.00	
Pay by Phone	One time charge to a borrower to make a payment for using the GMAC Mortgage Pay by Phone service. Use of this service is optional. Other payment options are available that have no additional costs.	\$7.50 via phone \$12.50 via customer service	
Wire	Fee assessed for wired payments. Use of this service is optional. Other payment options are available that have no additional costs.	\$7.50	
Late Charges	Penalty charged to the borrower for exceeding the grace period in which to present the monthly mortgage payment.	Fees assessed according to loan documents	
Balloon Reset/Cast	Fee required to reset or recast balloon loans when your loan documents allow for this function.	\$250.00 - \$350.00	
Property Inspection	Fee charged for the inspection of the secured property in the event of default or abandonment.	\$11.25	
Recording Fee	Fee charged by the county recorder's office to record the release / satisfaction when the loan is paid-in-full.	\$12.00 - \$14.50	
BPO	Brokers Price Opinion	\$83.00 - \$125.00	
	s are subject to change without prior notice. Additional fees and a est and the status of your loan	amounts may apply depending	

## New York Property Owners:

As your mortgage servicer, we are registered with the New York Banking Superintendent. You may file complaints about us with the New York State Banking Department. You may also obtain additional information from the New York State Banking Department by calling the Department's Consumer Help Unit at 1-877-BANK-NYS or by visiting the Department's website at www.banking.state.ny.us.

## Texas Property Owners:

COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TX 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 877-276-5550.

A complaint form and instructions may be downloaded and printed from the Department's website located at www.sml.texas.gov or obtained from the Department upon request by mail at the address above, by telephone at its toll-free consumer hotline listed above, or by email at <a href="mailto:smlinfo@sml.texas.gov">sml.texas.gov</a>.

